

Frequently Asked Questions

What type of vehicle do you drive?

A Honda Element, Ford Transit, or other non-commercial sized vehicle.

What time will you arrive?

Our Zoo educators arrive 15-20 minutes before your scheduled presentation time to set up for their program. In the event that they encounter traffic, we will contact you with an estimated arrival time.

Can I have a Zoo on Wheels show in my home?

Zoo on wheels programs are designed for school or institutional settings, including classrooms, libraries and small educational camp groups.

Will you present a Zoo on Wheels for a birthday party?

Because Zoo on Wheels is designed to be an educational program in a school or institutional setting, we do not attend birthday parties.

Do you take requests?

Zoo on Wheels programs use different animals depending on the topic of the program (e.g. Rainforest Safari features species indigenous to rainforests). We can usually accommodate specific requests from the teacher or school administrator to meet the needs of the students; however, we cannot guarantee any requests.

Are we going to be touching live animals?

We usually bring at least one touchable animal, such as a rabbit or chicken, for Zoo on Wheels, yet this also depends on the type of program requested. This creates a positive learning environment for early learners who need tactile stimulation and explore their world through senses. In the event there are no touchable animals present, we do bring animal artifacts and bio-facts that can be touched by students.

Do you have proof of insurance and wildlife permits?

All Zoo Educators travel with a certificate of liability for the Philadelphia Zoo, health permits for traveling animals, and necessary permits for animals being presented in PA, NJ and DE.

What do I need to have ready at my location for Zoo on Wheels?

- 6-or 8 ft. long table for presentation
- Approximately 5-8ft buffer space between audience and presenter.
- Parking for the Zoo on Wheels vehicle (medium sized passenger vehicle) within 100 yards of your school or institution.
- Inform us ahead of time if there is a parking garage (not all of our vehicles are under the clearance height for parking garages).

What do I need to have ready at my location for Zoo on Wheels (cont.)?

- Adequate teacher/adult supervision for all students attending the program.
- Please inform us in advance if you have any students with special needs so that we can best accommodate everyone.
- Name and cell phone number of contact person who will be onsite the day of the program.

What should we do in inclement weather?

Please provide an emergency contact number for the Zoo on Wheels team. In the event of inclement weather, we will call to confirm that your site is open. If the Zoo is closed due to inclement weather, we will reschedule your program at no additional cost, within the same school year.

Do your classes meet academic standards?

We address several state standards for biology, environmental science, and other subjects in PA, NJ and DE. Please refer to our education guide for specific standards that pertain to each lesson.

